

From: Arnold Gregg
To: Microsoft ATR
Date: 11/16/01 9:46am
Subject: Consumer comments

Mr. / Ms. Regulator:

I understand the DOJ is accepting comments on the proposed Microsoft settlement. These are mine.

I believe in our free enterprise system and a level playing field. Although Microsoft (MSFT) has been a very positive force in shaping the PC industry, they have also become unduly powerful. The fact is MSFT's dominance of the PC operating system environment limits consumer choices. As the owner of a small business with a network of less than 50 PCs, we have to continually upgrade our application software, with little or no increase in benefits, because when we purchase new PC's they are pre loaded with MSFT software that is in one way or another incompatible with previous releases of the same applications. MSFT has driven the likes of Lotus, WordPerfect and Netscape into virtual extinction as a result of their marketing practices.

The DOJ should force Microsoft to sell a stripped-down version of Windows that doesn't include built-in software for browsing the Internet, reading e-mail, listening to audio / video; and that is truly open for other software developers to build on the Windows OS platform. I realize that many fine software companies are already extinct, but there will be many new developments in the future and MSFT should not be allowed to kill them off before consumers have an opportunity make a choice.

PS: I am a MSFT stockholder!!

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